Novartis Business Services

### Vocational Education & Training (VET) at Novartis Pharma AG, Switzerland

Sandro Crameri, Head of HR University Relations & Apprentices Novartis Pharma AG Switzerland

CERGE – EI / IDEA Event, Prague, December 13, 2018 On the Mysteries of the Swiss Dual Vocational Education and Training: What the Czech Republic Can Learn

**U** NOVARTIS

### Why does Novartis invest in VET ?

We want to...

- develop future talents in professions relevant for our industry.
- train beyond our own needs to ensure sustainability in the system.
- follow clear standards that ensure high quality.
- promote our image as attractive and responsible employer.
- be respected for the commitment to promote young people.

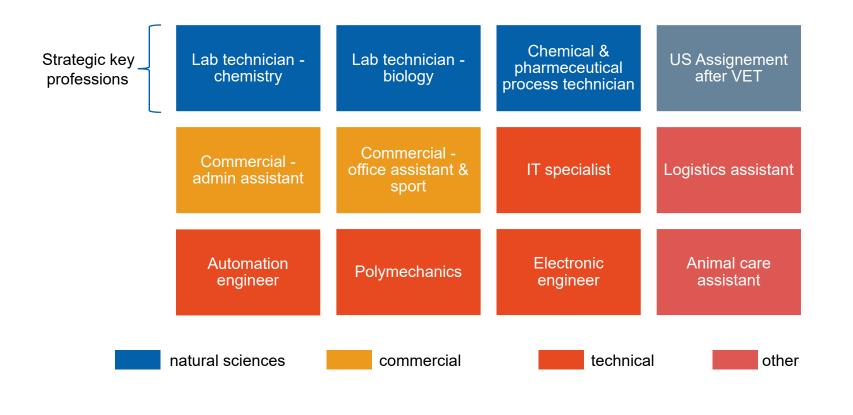




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### What professions do we train ?

Novartis trains about 290 vocational trainees in 11 professions and offers a one year assignment in the US to 4 graduates after the final exams.



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### What is our role in the VET network ?

Novartis, as professional organization...

- employs and takes care of vocational trainees / apprentices
- selects professional trainers amongst its associates
- ensures practical on-the-job training
- defines internal quality standards
- develops the internal strategy
- coordinates the network and influences training content

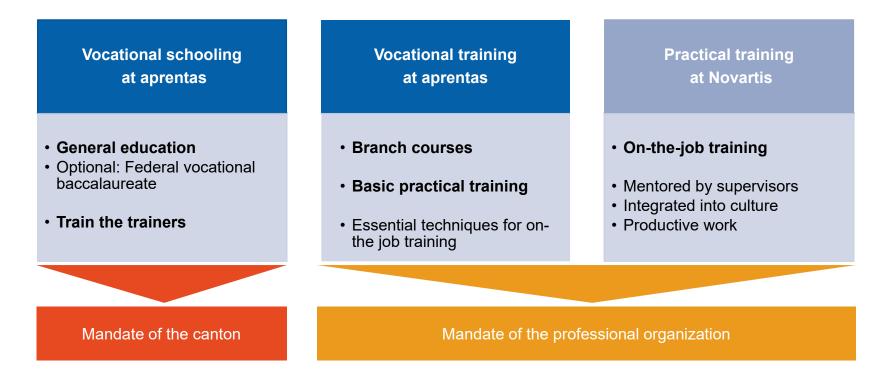


Source: SBFI, Vocational Education and Training in Switzerland – Facts and Figures 2018



### How do we organize the training ?

Theoretical and practical training is organized in a threefold system supported by an external training partner "aprentas".



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# What is the aprentas training cooperation ?

aprentas enables VPET training for big, mid and small sized companies in natural scientific, technical and commercial professions

- More than 70 membership firms, two main supporter
- General education, branch courses, pratical basic training, train the trainers
- Further professional education and training courses
- Certified quality management



Source: www.aprentas.com





### What are benefits for Novartis?

- Attractive employer, respected for commitment
  - Attracting >1500 applicants for ~90 training positions every year
  - Positive reputational impact
- Highly qualified, committed and loyal talent pool, now and in future
  - >95 % graduation ratio, 30% with excellent results
  - Productive contributions already during vocational training
  - 40% to 60% are hired directly after graduation
  - Around 20% continue with further studies
  - Fast on boarding, knowledge of tools, processes and culture
  - Sustained employability of graduates



### **Benefits for Novartis continued**

- Knowledge transfer and development of Novartis internal supervisors
  - Theory and practice ideally complement each other
  - Learning from experienced and trained associate = professional trainers
  - Trainers gain leadership experience and job enrichment
- Other hypothetical benefits
  - Avoidance of later training cost
  - Easier upskilling following technological innovation, e.g. biotechnology





### Feedback on US Assignments

"Besides being exceptionally competent in the area of his training, S. possesses skills that usually is only seen in very experienced and successful employees. I have never seen anybody of S.'s age that can work so independently and so effectively."

PhD Research Investigator I







## Thank you

